

YellowPageCity.com TPV

**Sales Rep: You must conference call the customer using this phone #
1-210-516-1866
Stay on the line till the end, so you can write down the transaction ID #**

[1000] Thank you for calling the VoiceLog Verification system for Yellow Page City. This call will be recorded.

[1002] Representative, please enter your ID number followed by the “#” key.

[1003] Please enter the customer’s 10 digit telephone number followed by the “#” key.

[1004] The number you have entered is xxx-xxx-xxxx.

[1015] To continue, press 1.

[1017] To correct, press 2.

[1007] Customer, the remaining questions are for you. Please respond to each question after the tone. Our conversation is being recorded, so please speak slowly and clearly. Also, be sure to press the # key to advance after each question. (PAUSE) Now, please state your first and last name.

[1008] After the tone, to confirm that you are authorized to make decisions about your business, please say “yes”.

[1010] After the tone, your representative will state the product you have purchased.

[1012] After the tone, your representative will state the method of payment & terms of your agreement.

[1015] Please say “yes” to confirm that you agree with the product and terms including method of payment.

[1029] After the tone, to confirm your identity, please state the city in which you were born.

[1035] Please hold for Manager Verification.

Press the “#” key when Manager Verification is completed.

[1001] The verification number is xxxxxxxx

[1016] To repeat, press 1.

[1045] To exit the system, press 2.

[1013] If you have any questions about your order, please call Yellow Page City’s customer service at 800-847-9760.